

New voice technology for Movianto Ireland

Movianto in Ireland has implemented a voice enabled warehouse management system in all its three branches: in Chapelizod and Greenogue in Dublin, and in Belfast, Northern Ireland.

Warehouse management based on voice commands

The new system, using speech dialogue software, manages all warehouse activities such as goods inwards, put-away, replenishment, order picking, order checking and dispatch as well as stock control. Former manual processes, including barcode scanning, are now fully voice automated. Order details are converted to speech and directed to the warehouse staff via a wireless network. Movianto is the first distributor to implement this new state-of-the-art technology in Ireland. The management expects productivity to increase by 25 percent with a consistent picking accuracy of 99.99 percent.

Movianto Ireland's Managing Director, Ger Rabbette, says: "We needed a system that could be tailored to continually meet the changing demands of our principals and their customers. The new voice technology will enhance efficiency while providing us with up-to-date reliable stock data."

The system converts commands into voice requests. Then the software confirms the users' responses against the request. The location confirmation is a random number assigned to the pallet space. By reading out the number, the user verifies that the pallets are in the right place. One major advantage of the software is that the system is accent and language independent. This allows every employee to use his or her native tongue.

All warehouse staff are equipped with a headset. This way they interact with the system.

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Movianto in Ireland

With a market share of 40 percent, Movianto is the leading player in pharmaceutical logistics and distribution services in Ireland serving 60 international manufacturers. “Over many years we have built strong partnerships with many leading pharmaceutical companies,” explains Mr Rabbette. “In the past 3 years we have won several new distribution contracts and have been awarded the exclusive distribution contracts.

In January 2008, Movianto Ireland opened its third branch in Greenogue, Dublin. The state-of-the-art warehouse doubled the pallet storage space to 12,000 pallets. This ensures that Movianto Ireland has the capacity to further extend its business activities.

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